

A black dog with white markings on its face and chest, sitting in a grassy field. The dog is looking upwards and to the right. It has a collar with a paw print tag.

valereferrals

Our mission is to be an exceptional veterinary referral service, regarded by referring vets as having outstanding multidisciplinary care, communication and support.

www.valereferrals.co.uk

Meet The Team



Oncology



Internal Medicine



Soft Tissue Surgery



Orthopaedics



Ophthalmology



Cardiology



Pet Rehabilitation

Richard Artingstall

MA VetMB Cert SAS MBA MRCVS
Soft Tissue Surgery, Orthopaedics



Myra Stevenson

BVM&S Cert SAM MRCVS
Internal Medicine, Oncology



Michal Vlasin

DVM PhD MRCVS
Soft Tissue Surgery, Orthopaedics



Sian Blakey

BVetMed CertAVP (SAM) MRCVS
Internal Medicine, Oncology



Alasdair Hotston Moore

MA VetMB CertSAC CertVR CertSAS CertMedEd
FRCVS
Soft Tissue Surgery



Lucie Goodwin

DipACVIM-SAIM MRCVS
Internal Medicine, Oncology



Barbora Mala

DVM, MRCVS
Surgical Assistant



Vaclav Ceplecha

MVDr PhD MRCVS
Internal Medicine, Oncology



Brian Patterson

BVM&S Cert VOphtal MRCVS
Ophthalmology



Anna Beber (Heart Vets)

BVMS MVM MRCVS
Cardiology



Maddy Freeman

ECBS.ESEBT.SCBT(dir)
Canine Bowen Therapist, Pet Rehabilitation



Alison Marks

BSc (Hons) Equine Science, Post Grad Dip A
Phys, ESMT, Level 3 Cert HSA
Veterinary Physiotherapist, Pet Rehabilitation



How to make a Referral?



Urgent Referrals

To make an urgent referral, please call us on 01453 547934.



Online Referral Form

To make a non-urgent referral, please complete and submit our online referral form.



Advice Request Form

To request an advice call back, please complete and submit our online request form.



Visit Us Online

www.valereferrals.co.uk

Client Testimonials

“ Mr & Mrs Pettitt from Wiltshire

We have been extremely impressed by the excellent level of care our dog received whilst she was with you for her operation. From the initial referral to discharge, the communications received were very clear and receiving calls and texts to let us know how she was getting on were ideal for us anxious owners! Our dog has recovered so well from what was a major operation and I have no doubt this is due to the care, love and attention she was given whilst in your care. Thank you so very much.

“ Mr Law from Pontypool

From start to finish everything was excellent. The vet that carried out the surgery fully explained exactly what surgery our dog required. I thought it was a lovely touch to text me during the evening after surgery to tell me how my dog was progressing. I couldn't fault the service, thank you very much.

“ Mr & Mrs Chappell from Cardiff

I cannot thank you enough for what you did to save our beloved dog, it was a very upsetting time for our family. He is doing really well eating (not bones!!) and back to his normal self running after his ball and trying to chase squirrels! He thinks he can now have a reserved spot on the sofa!! He is showing no signs of scarring or regurgitating any food, which is fantastic news and our vets are very pleased with his progress. When I took him back for his check up 3 days afterwards they did not recognise him as the same dog that came in so poorly a few days earlier. Once again, I cannot thank you and your fantastic team at Vale Referrals for saving our dog from his sudden oesophageal obstruction.

“ Mrs Harrison from Gloucestershire

A very professional service. We were very happy to leave our dog in your care and thank you for improving his eye problem.

“ Mrs Smith from Hereford

The care must have been wonderful as our dog was completely relaxed and happy on discharge and has remained so ever since!



Our Values

Our values guide us in everything we do both clinically and professionally. They form the foundation of our service to our patients.



Integrity

We endeavor to do the right thing in everything we do. We take pride in providing an honest clinical service that is tailored to the patient and clients' needs. We place integrity and honesty at the heart of our service.



Knowledge

We combine the knowledge of our team to get the best possible outcomes for our patients. We pride ourselves on knowledge coming from both academic understanding and practical experience. We feel the application of such knowledge enables us to make the correct decisions at the correct time saving unnecessary tests or treatments that may otherwise be suggested.



Care

We care passionately about what we do. We see care as both care for the patient and care for the owner. We understand how important high quality care is as we are pet owners ourselves.



Support

We strive to provide support throughout everything we do. We see ourselves as an integral part of supporting the patient through diagnosis and treatment, supporting the owner through the emotional journey and supporting the referring vet in managing the complexities of aftercare through clear communication.



Mission

Our mission is to be an exceptional veterinary referral service, regarded by referring vets as having outstanding multidisciplinary care, communication and support.



Our Services

Our services aim to combine the expertise and specialist disciplines of the referral team in areas in which we excel.



Cardiorespiratory Service

Our cardiorespiratory service combines the disciplines of;

- Cardiology
- Internal medicine
- Soft tissue surgery



Ear, Nose & Throat (ENT) Service

Our ear nose and throat service combines the disciplines of;

- Soft tissue surgery
- Internal medicine



Gastro-Intestinal & Urogenital Service

Our gastrointestinal and urogenital service combines the disciplines;

- Internal medicine
- Soft tissue surgery



Haematology & Endocrinology Service

The haematology and endocrinology service combines the expertise of;

- Internal medicine



Orthopaedics & Chronic Pain Management Service

Our orthopaedic and chronic pain management service combines the disciplines;

- Orthopaedics



Ophthalmology Service

Our ophthalmology service combines the disciplines;

- Ophthalmology
- Vale Referral's clinical care team



Oncology Service

Our oncology service combines the disciplines of;

- Oncology
- Orthopaedic surgery
- Soft tissue surgery
- Internal medicine



Pet Rehabilitation

Our pet rehabilitation service combines the disciplines of;

- Chiropractor
- Bowen therapy
- Physiotherapy and massage
- Therapeutic laser and ultrasound
- Shockwave therapy
- Home exercise plans



Why Vale Referrals?

Multidisciplinary, Friendly and Affordable Care

Vale Referrals is a multidisciplinary referral service for veterinary surgeons to refer complex cases for our expert team to diagnose and treat. We aim to provide tailored care to your client's needs.

The combination of skills and experience offered by our team, means that we are able to offer a truly multidisciplinary and complementary service. Our veterinary surgeons include diploma and certificate holders across a range of disciplines, but our prices are realistic.

Our veterinary surgeons work as a team with our highly skilled clinical care nurses to provide exceptional care and support to our patients. We strive to stick to our values of integrity, knowledge, care and support in everything we do.

Advanced Diagnostic Facilities – Purpose Built CT building with scanning suite and a 64-slice scanner

Outpatient CT at fixed price for up to 3 areas, urgent same day service available.

We have a wide range of advanced diagnostic tools at our disposal, including video endoscopy, laparoscopy, arthroscopy, ultrasound, digital radiography, computed tomography (CT) and a visiting MRI service.

We are a RSA Approved Preferred Referral Centre

RSA (Royal Sun Alliance) have recently changed their approach to pet insurance. RSA are underwriters for up to 60% of the pet insurance market (e.g. More Than, Tesco, M&S, John Lewis, Argos and Homebase).

RSA have developed a small network of preferred referral centres across the country. Their aim is to provide the owner with the confidence that they will be sent to the most appropriate referral centre and receive the right treatment for their animal.

Vale Referrals have been chosen as a preferred referral centre for the following reasons:

- Our veterinary surgeons include specialists and advanced practitioners across a range of disciplines.
- Our advanced diagnostic facilities.
- Our prices are realistic.

Easy to Find, and Easy to get to

We are conveniently located just minutes from the M5 between Gloucester and Bristol, easily accessible from the South West, South Wales and the Midlands, with ample parking for clients.

We are happy to discuss any difficult cases with veterinary surgeons by telephone or email, with no obligation to take them further.



Find Us

From the North

Leave the M5 at junction 13 (signposted Stroud). At the roundabout take the 3rd exit onto the A419 (signposted Dursley). At the next roundabout take the 1st exit onto the A38 (signposted Bristol). Continue along the A38 through Cambridge. At the next roundabout continue on the A38 (ignore the sign to Dursley). Just before the Prince of Wales Hotel turn left onto the B4066. Proceed over the motorway and up the hill. The Hospital is on the right around 300 yards after the 30mph sign at the entrance to the village.

From the South

Leave the M5 at junction 14 (signposted Dursley). At the T junction turn left onto the B4509. At the next T junction turn right onto the A38 (signposted Gloucester). Continue north on the A38 for approximately 5 miles. At the Prince of Wales Hotel turn right onto the B4066 (signposted Dursley). Proceed over the motorway and up the hill. The Hospital is on the right around 300 yards after the 30mph sign at the entrance to the village.

From the East and Dursley Town Centre

Drive through Dursley following the signs for Cam. At the mini roundabout opposite the Police Station turn left (signposted Stinchcombe). Continue for half a mile. Follow the road around a sharp right hand bend and the Hospital entrance is on the left.

Get In Touch

Address:

The Animal Hospital, Stinchcombe, Dursley, Gloucestershire, GL11 6AJ

Telephone:

01453 547934

Website:

www.valereferrals.co.uk

Email:

referrals@valevets.co.uk

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